# DANNI BAYN, PHD

Brookfield, WI linkedin.com/in/dannibayn

## SENIOR INSIGHTS ANALYST

SAS Analytics | Automation | Cognitive Psychology

Experienced and accomplished Information Technology Professional with 10+ years in SAS programming, insight analytics, statistical analytics, and report automation. A proven track record of success in a variety of industries and positions with a highly organized and results based approach. Known for creative and agile solutions and building solid interpersonal relationships within all levels of a company. An exceptional communicator with strong analytical, issue resolution and client-needs assessment aptitude.

## **AREAS OF EXPERTISE**

- SAS Programming
- Statistics
- Data Analysis

- Cognitive Psychology
- Insight Analytics
- Experimental Design/Research
- SQL
- Market Research

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Automation

#### PROFESSIONAL EXPERIENCE

#### KOHLS, Menomonee Falls, WI

## Senior Analytic Insights Analyst

Responsible for uncovering actionable insights for internal clients across the organization and for ensuring impactful, and automated, reports to allow for rapid assessment and decision making.

- Grow initiatives for tracking In-Store Traffic and Conversion and for identifying key drivers of each.
- Create new methods for understanding seasonal opportunity based on industry trends.
- Analyze and design Pre/Post, YOY research to determine ROI's for promotions/initiatives.
- Serve as the subject matter expert when coordinating with external vendors on Customer Engagement, In-Store Traffic, and Consumer Data.
- Create and automate analytics and reporting to establish the impact of different channels, regions, and customer type to sales for upper management.
- Conduct advanced statistical analytics (clustering, factor analysis, and regression modelling) to determine drivers of Associate and Customer satisfaction.

## CAPELLA UNIVERSITY, Minneapolis, MN

2006-2012

2012-Present

## Senior Research Analyst- Specializing in Assessment

Responsible for leading organizational development projects by leveraging SAS, Perl, HTML and Javascript to develop, revise and improve courses.

- Served as the subject matter expert on learner intervention, success, persistence and satisfaction initiatives, and assessments.
- Designed and produced custom rubrics, dashboards, and reports utilizing SAS, Perl and Excel.
- Trained and administered Rasch modeling for learner performance assessment.
- Designed, analyzed and distributed surveys at all levels of the University.
- Developed and maintained powerful assessment databases utilized for all reporting needs across the University.

## HONEYWELL TECHNOLOGY LABS, Minneapolis, MN

2001-2005

## **Primary Research Associate and Programmer**

- Designed and tested experimental interface programs and products for projects involving Augmented Cognition, Flight Planning and Deception Detection.
- Assisted with obtaining IRB approval, experimental design, data collection and data analysis for various projects encompassing a diverse range of shareholders.

## **EDUCATION & PROFESSIONAL DEVELOPMENT**

PhD, Cognitive Psychology, University of Minnesota, Minneapolis, MN (2008)
SAS 9+ Advanced Programmer Certification (2015)
Psychology / Research Methods Instructor (2001-2005, 2013-2014)
Debate Coach, Lakeville Sr. High (2010-2012)